

छत्तीसगढ़ राज्य सहकारी बैंक मर्या.

प्रधान कार्यालय : इंदिरा गांधी व्यावसायिक परिसर,
पंडरी, रायपुर - 492001 (छ.ग.)

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C.G./H.O./Raipur, No Date

CORRIGENDUM

RFP Reference No.: CSCB/IT/18-19/01

Name of Tender – Request for Proposal for ATMs/CDs

S.No.	Page No.	Section No. / Original Clause	Modified Clause
1	6	Criteria for Schedule - A 3.4 The Bidder/OEM should have supplied at least 1,000 ATMs in India till the date of bid submission. Single order of atleast 100 ATM's. Documents to be submitted** Copies Purchase Orders or Certificates from banks mentioning quantities to prove bidder's eligibility from the date of bid submission along with this RFP Document.	Criteria for Schedule - A 3.4 The Bidder/OEM should have supplied at least 1,000 ATMs in India till the date of bid submission. Single order of atleast 100 ATM's. Documents to be submitted** Copies of Purchase Orders or Certificates from banks mentioning quantities to prove bidder's eligibility.
2	6	Criteria for Schedule - A 3.7 Bidder / OEM must submit a Certificate that the Make and Model of ATM/CD quoted by Bidder are compliant and Integration to the CSCB's ATM/EFT Switch of C-Edge Technologies Private Limited on ASP Model. Documents to be submitted** Copy of Valid certification from respective ASP of Switch Service Provider.	Criteria for Schedule - A 3.7 Bidder / OEM must submit a Certificate that the Make and Model of ATM/CD quoted by Bidder are compliant and Integration to the CSCB's ATM/EFT Switch of C-Edge Technologies Private Limited on ASP Model. Documents to be submitted** Self-attested certificate from OEM.
3	7	Criteria for Schedule - A 3.10 The Bidder / OEM should have supplied at least 50 ATMs of same Brand/Model as offered by the Bidder	Criteria for Schedule - A 3.10 The Bidder / OEM should have supplied at least 50 ATMs of same Brand/Model as offered by the Bidder

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		in the state of Chhattisgarh till the date of bid submission. Documents to be submitted** Copies of Purchase Orders or Certificates from banks mentioning quantities of same Brand / Model of ATMs to prove bidder's eligibility from the date of bid submission along with this RFP Document.	in the state of Chhattisgarh till the date of bid submission. Documents to be submitted** Self-attested certificate from Bidder / OEM with Installation address of same Brand / Model of ATMs to prove bidder's eligibility.
4	13	4.18.2 The L1 will be decided on the basis of the price quoted as per Part: 7 – “ Commercial Bid ” of this RFP. The bidder should quote rates for financial transactions only. Failure to do so will lead to disqualification of the bidder.	4.18.2 The L1 will be decided on the basis of the lowest price quoted as per Part: 7 – “ Commercial Bid ” of this RFP. Lowest Commercial Bid includes cost of ATM / CD, AMC per year and Managed Services per month.
5	14	4.20.1 The CSCB will award the Contract to the successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose Bid has been determined to be responsive, and is the lowest evaluated Bid.	4.20.1 The CSCB will award the Contract to the successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose Bid has been determined to be responsive, and is the lowest evaluated Bid. Lowest Commercial Bid includes cost of ATM / CD, AMC per year and Managed Services per month.
6	14	4.20.2 All the Commercial Bids would be arranged in ascending order and the L1 Bidder would be identified as one whose bid has been evaluated to be the lowest.	4.20.2 All the Commercial Bids would be arranged in ascending order and the L1 Bidder would be identified as one whose bid has been evaluated to be the lowest. Lowest Commercial Bid includes cost of ATM / CD, AMC per year and Managed Services per month.
7	19	5.3 (d) The Bidder should provide access of Monitoring Tool to Bank's team at various premises of the Bank. The facility should be preferably real time browser based, single window view of all ATMs. The Monitoring Tool should have the facility to allow the bank team to generate reports providing the list of each CD which was down on a particular day with the time from which the ATM went down to the time by which the ATM was up and running, the reason for the	5.3 (d) The Bidder should provide access of Monitoring Tool to Bank's team at various premises of the Bank. The facility should be preferably real time browser based, single window view of all ATMs. The Monitoring Tool should have the facility to allow the bank team to generate reports providing the list of each CD which was down on a particular day with the time from which the ATM went down to the time by which the ATM was up and running, the reason for the downtime and call logged time with



		downtime and call logged time with the vendor. The report should provide each incidence of downtime for a CD as a separate row. The Bank Team should be able to generate the report on a daily/monthly or quarterly basis as the need be.	the vendor, Transaction analysis etc. The report should provide each incidence of downtime for a CD as a separate row. The Bank Team should be able to generate the report on a daily/monthly or quarterly basis as the need be. Integration cost between CSCB's ATM / EFT Switch and Monitoring Tool will be bear by the Bank.
8	21	PART 6 2 (a) Pentium Dual Core 2.8 GHz or above.	PART 6 2 (a) Intel Core i3 3.0 GHz 4 th Generation or above.
9	21	PART 6 2 (b) 2 GB Memory of above or above.	PART 6 2 (b) 4 GB DDR III RAM or above.
10	21	PART 6 2 (c) 500 GB Hard Disk or above.	PART 6 2 (c) 1 x 500 GB Hard Disk or above for OS. 1 x 500 GB Hard Disk or above for Camera Images.
11	21	PART 6 5 (a) Vacuum Pick technology of International standards.	PART 6 5 (a) Friction / Vacuum Pick technology of International standards.
12	22	PART 6 8 (a) Display Unit of the ATM: 15 inches or above LCD Color Touch Screen monitor with minimum 8 Braille function keys, Vandal Screen with Privacy Filter, Triangular screen support. Facility to display graphics.	PART 6 8 (a) Display Unit of the ATM: 15 inches or above LCD / LED Color Touch Screen monitor with minimum 8 Braille function keys, Vandal Screen with Privacy Filter, Triangular screen support. Facility to display graphics.
13	23	PART 6 (14) Operating System Windows 7 or higher.	PART 6 (14) Operating System Windows 10 or above.

S.No.	Page No.	Section No.	New Clause
1	24	PART 6	(19) ATMs / CDs should comply with conditions of RBI circular RBI/2017-18/206 DBS(CO).CSITE/BC.5/31.01.015/2017-18.



PART 7: COMMERCIAL BID (New Format)

Bidders should quote prices in the following format:

Commercial format for ATMs/CDs						
S.No.	Particulars	Unit	Unit Price	Qty	Total Price	Applicable Taxes Rates
Schedule A						
1.	Rate for the Supply, installation, configuration, commissioning, integration of ATMs/CDs with CSCB's EFT Switch and Maintenance of ATMs as per the technical specification mentioned in Part 6 Model: Make:	Per Item		10		
2.	AMC - Rate of the Support Service per Year	Per Item		10		

Commercial format for Managed Services			
Details	Rate per month per ATM/CD	Period (Months)	Total cost per ATM/CD for 60 months
Per Month rate of managed services per ATMs/ CDs as per defined in scope of work		60	

Note:

- The Commercial Bid must mention the Model and Make etc.
- The total price quoted should be exclusive of GST, Duties, Levies, Entry Tax and Octroi. However Entry Tax and Octroi shall be paid extra by the bank on submission of original documents.
- Bids submitted with counter-conditions/assumptions will be rejected.
- Any Commercial Bid not in conformity with the above format or incomplete in any respect will be rejected / disqualified by the bank.



H.K. Nagdeo
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Managing Director